

Today's date

 Patient name:

This is 's first individual survey report.

Please review it with your patient to identify and address gaps and strengths in their medical condition and treatment option understanding.

An informed patient is much more likely to adhere to your treatment protocol and experience a healthier outcome.

As a forward-thinking practitioner, also ahead of the curve on healthcare reform and patient engagement, this collaborative approach can increase your patient's knowledge and comfort with their treatment and improve their satisfaction with your practice.

What is "After My Doctor's Visit" survey? This survey measures how prepared a patient is to make a life changing decision about their health. It records and evaluates five different dimensions of care based on a shared decision-making approach. The report uses a green, yellow and red scoring system as shown below.

■ Excellent (100%-86%)

■ Acceptable (85%-61%)

■ Poor (<60%)

Decision Making Questions:	Patient Score	Clinician's comments (not mandatory)
1. Patient Knowledge about health condition	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 90%; position: absolute; left: 0;"></div>90%</div>	
2. Patient Knowledge about treatment options	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 70%; position: absolute; left: 0;"></div>70%</div>	
3. Patient-Doctor communication	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 70%; position: absolute; left: 0;"></div>70%</div>	
4. Patient Knowledge about clinicians' qualifications	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 50%; position: absolute; left: 0;"></div>50%</div>	
5. Patient Readiness to make a decision	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 70%; position: absolute; left: 0;"></div>70%</div>	
Patient Overall Score	■ <div style="background-color: black; width: 100%; height: 15px; position: relative;"><div style="background-color: white; width: 70%; position: absolute; left: 0;"></div>70%</div>	

Video Module Questions:	Patient Score	Clinician's comments (not mandatory)
1. Patient ability to watch entire video module	Yes/No	
2. Patient educational modules watched (names)	XYZ	
3. Were the videos helpful to this patient?	Yes/No	
4. Did the video offer NEW information?	Yes/No	
5. Did patient change their mind on treatment?	Yes/No	
6. Is patient MORE or LESS sure about what to do?	More/Less	

I acknowledge this information was reviewed and discussed.

Date of survey completion: _____

Patient Signature: _____ Date: _____

Clinician's Signature: _____ Date: _____

FREQUENTLY ASKED QUESTIONS ABOUT THIS SURVEY REPORT

1. What are my patients being surveyed on in the "After my Doctor's Visit" survey?

a) Knowledge about one's health condition measures the patient's ability to name and describe their medical condition, their knowledge of how this condition impacts their family and/or job, and their understanding of the condition if left untreated.

b) Knowledge about one's treatment options measures how well a patient understands their treatment options, its effectiveness, and potential side effects. This scale distinguishes knowledge gaps between treatment benefits and harms.

c) Patient-Doctor Communication measures patient understanding of the health information received from their clinician during the appointment.

d) Knowledge about one's clinician tests patient knowledge about their treating clinician's training (board certification), experience, and potential conflicts of interest.

e) Decision Readiness identifies a patient's overall ability to make a decision about their treatment options.

2. Who should I contact if I do not agree with these results or if I have any additional questions?

You may contact your EMN service navigator team @ 1.800.646.9305 with any questions you may have in regards to this report. Patients may return to www.exmednav.com at anytime to review any module.

3. Does the patient receive this information?

No. They do not receive an evaluative report like this one.

The patient does receive a copy of their answers to the survey. The clinician is encouraged to work with the patient to interpret these results and help make improvements during a follow-up consultation.